

MOHAMMED ISMAIL ABDUL GANI

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PROFESSIONAL SUMMARY

Experienced IT and Digital Professional with 20+ years of experience in IT support, telecom VAS services, web development, digital marketing, and multimedia design. Proven ability to manage IT systems, support users, optimize digital platforms, and deliver technical solutions. Reliable, adaptable, and available to join immediately for full-time roles including night shift or field work.

KEY SKILLS

- IT Infrastructure & Technical Support
- Hardware & Software Troubleshooting
- SQL Server & MySQL Database Administration
- Networking, ITIL, Agile, Scrum
- Web Development: ASP.NET, PHP, HTML, CSS, JavaScript, WordPress
- Graphic Design: Photoshop, Illustrator, InDesign, CorelDRAW
- Video Editing: Premiere Pro, After Effects, Canopus Edius
- Digital Marketing: SEO, Google Ads, Social Media Management

PROFESSIONAL EXPERIENCE

One Global Innovation – VAS Engineer (Part-Time) | 2023 – Present

- Managed telecom Value-Added Services operations and service delivery
- Supported content integration and telecom platform optimization
- Coordinated with operators and content providers

SHE Combined Company – IT Manager | 2022 – Aug 2025

- Managed IT infrastructure, systems, and technical operations
- Supported corporate websites, branding, and digital platforms
- Ensured system uptime and provided IT support for staff

Golden Link General Trading Co – IT Consultant | 2019 – 2022

- Delivered IT consulting, web development, and digital marketing solutions
- Developed e-commerce and online platforms

Aiwagulf General Trading Company – Assistant IT Manager | 2006 – 2019

- Managed enterprise IT systems and databases
- Supported telecom platforms and digital content systems
- Provided IT support to retail and corporate teams

Airtel India (Magus Customer Dialog) – IT & Technical Support | 2002 – 2005

- Supported telecom IT systems and VAS platforms
- Provided system maintenance and technical support

Life Advertising Company – Graphic Designer & Digital Specialist | 1999 – 2002

- Designed advertisements, branding materials, and multimedia content

EDUCATION

Bachelor of Science (Computer Specialization)
Bhartiya Shiksha Parishad, India

CERTIFICATIONS

- ITIL Foundation
- Scrum Fundamentals Certified
- Six Sigma Yellow Belt
- Google Ads Display & Search Ads 360
- Digital Marketing Associate
- Developing ASP.NET MVC Web Applications
- Diploma in Computer Applications (DCA)

ADDITIONAL INFORMATION

- Nationality: Indian
- Visa Status: Kuwait Article 18
- Available to join immediately